

ON-SITE ASSISTANCE PRICELIST

≈ Monday to Friday ¹

- First hour € 40,-
- Then every ½ hour € 20,-

If the technician is called **exclusively** to perform:

- Hardware installation Starting at € 10,-

≈ Saturday

- First hour € 60,-
- Then every ½ hour € 30,-

If the technician is called **exclusively** to perform:

- Hardware installation starting at € 10,-

≈ Other services

- Pick-up / servicing / delivery (assistance is not on-site) € 70,-
- Network installation (for computers, printers) starting at € 40,-
- Network hardware Firewall/appliances installation:
 - Symantec products Per unit € 60,-
 - Other products Per Unit € 90,-

≈ Remote Assistance without i-Desk subscription

- Excluding access to our dedicated website starting at € 25,-

Installation of security patches and updates, if applicable, will be carried out by our technicians at no extra cost. The installation of new computers sold by PCWorks is generally performed at no extra cost.

In most cases, if the location our technicians have to reach is outside Amsterdam's "ring A10" there will be additional costs.

Prices include BTW and are subject to variations.

This document is subject to the "terms of use" available on our website www.pcworks.nl

¹ Students get a 25% discount on the standard hourly fee